

INTERDEPARTMENTAL ROUNDING QUESTIONS

Can you describe a recent situation in which our departments (or members of our departments) worked well together? Was this to serve a patient? Resolve a problem? Improve a process?

Select 1-3 questions from the following suggested questions:

- Can you describe a recent situation in which our departments didn't work well together?
- What are the top 1 or 2 things we do to make it difficult for you to do your job?
- If you were running our department what would you do differently?
- If we were easier to work with, what would that look like?
- When you need something from our department, can you count on us?

Customized Question(s) – Focus on a current/recent change or happening

And, as always- end with gratitude:

Is there someone in my department that I can recognize for doing a great job?

