

# MASTER THE 12 COMMUNICATION SKILLS THAT IMPROVE SAFETY, TEAMWORK & PATIENT CARE.

Support employees to learn and use a specific, proven set of powerful and practical communication tactics that create safe and satisfying patient and employee experiences by fostering teamwork and enhancing communication in YOUR organization.



## You will receive:

- Comprehensive team plan and resource manual that walks you through each step of implementing each Positive Communication Standard
- Unlimited, lifetime-use license for:
  - 16 animated training videos
  - 15 customizable flyers
  - 125 professionally created graphics
- 13 Solutions (written resources) to guide you through the 12 Communication Standards + one on Successful Change Tactics

All of these resources are designed and proven to guide your team through implementing this proven bundle of communication standards.

We've broken down the entire approach into an easily implemented plan that your team will be able to #JustStart today – so you don't have to start (or re-start) your efforts from scratch.

## Contact us to schedule a complimentary phone consultation:

906.259.0542

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