

Mission & Excellence Teams Purpose Statements



Our team's primary purpose is:

- to provide relevant staff trainings bi-annually to all employees at Access.
- to provide educational opportunities to staff to help them grow as individuals and team members, as well as improving their work environment and relationship with patients.
- to better train our staff. Better trained staff mean that they can do their job more effectively and be happier to come to work.



Our team's primary purpose is:

- to be the internal experts regarding Access' Mission & Excellence journey.
- to bring new and exciting experiences to employees.
- to encourage employee commitment to Access and increase retention.
- to be ambassadors for and the "hype" team to the employees.
- to find ways to recognize employees and the work that they do.



Our team's primary purpose is:

- to create patient-powered clinics.
- A patient-powered clinic is one in which each patient's cultural context and knowledge is recognized, respected, and incorporated into their care.
- A patient-powered clinic is one in which patients' concerns are validated and addressed. It is a clinic where we act upon our patients' ideas for changes and improvements.
- A patient-powered clinic addresses the problematic tendency of framing our services in an "us and them" mindset—and we work to create an environment in which patients' autonomy and influence is tangible.
- In a patient-powered clinic, patients lead the way.