

P15: Sample Behavioral Based Interview Questions

- 1. When working with patients or family members, tell us how you create an environment that helps them feel informed and cared for? Provide a specific example of when you have done this.**

- 2. Tell us about a situation when you had to speak up (be assertive) in order to get a point across that was important to you?**

- 3. Tell us about a specific situations when you did not have the knowledge or skill to complete a task or assignment. What did you do? What was the outcome?**

- 4. Describe a time when you exceeded a patient's expectations. What did you specifically do to achieve that outcome?**

- 5. Describe how you contributed to the success of a team of which you were a member.**

- 6. Describe a tough problem at work that involved conflict between individuals or departments. What was your role in the situation. What was the outcome.**

- 7. Provide an example from your work experience in which you involved staff in the decision making process**