

Leadership Development Institute

April 30, 2012

Leadership Focus: People
LDI Theme: Mexican Fiesta



**For Great Results with People,
Remember Your A, B, Cs**

**Empowering our People for
Service Recovery**

**Results & Recognition &
High/Middle/Low Data Collection**

Teambuilding Workshop

LUNCH 45 minutes

LUNCH TABLE DISCUSSIONS – H/M/L Readiness

Teambuilding Workshop

Evaluations – Drawing – Wrap Up