



Positive Communication Standards & Behavior Standards

Annual Re-Inspire Focuses:

January - Behavior Standard: _____
Team: Employee Experience Team

February - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

March - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

April - Behavior Standard: _____
Team: Employee Experience Team

May - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

June - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

July - Behavior Standard: _____
Team: Employee Experience Team

Aug - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

Sept - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

Oct - Behavior Standard: _____
Team: Employee Experience Team

Nov - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team

Dec - Positive Communication Standard: _____
Team: Patient Experience, Nursing/Pt Care Team, or HRO/Quality Team



Monthly Tactics:

Department-Specific	Organization-Wide
Staff Meetings	Customized Rounding Question of the Month
Daily Huddles	Printed on Daily Safety Huddle Reports Posted on all Communication Boards “Why Board” Featured Topic Employee-to-Employee Recognition Focus

Ad Hoc Tactics:

Department-Specific	Organization-Wide
	All Staff Meetings Employee Training Events