

WE RECOMMEND OUR DIRECT DIALOGUE CONVERSATIONS FOR EACH AS BELOW:

<p>Human Error</p>	<p>At-Risk Behavior</p>	<p>Reckless Behavior</p>
<p><i>Product of Our Current System Design and Behavioral Choices</i></p> <p>Manage through changes in:</p> <ul style="list-style-type: none"> • Choice • Processes • Procedures • Training • Design • Environment 	<p><i>A Choice: Risk Believed Insignificant or Justified</i></p> <p>Manage through:</p> <ul style="list-style-type: none"> • Removing incentives for at-risk behaviors • Creating incentives for healthy behaviors • Increasing situational awareness 	<p><i>Conscious Disregard of Substantial and Unjustifiable Risk</i></p> <p>Manage through:</p> <ul style="list-style-type: none"> • Remedial action • Punitive action
<p>Console/Coach</p>	<p>Coaching</p>	<p>Correct</p>



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